



**FOOD
& WINE
TRAILS**
EPICUREAN TOURS

Food & Wine Trails Wine Cruise Frequently Asked Questions On Paul Gauguin Cruises

Q: What is the basis of the quoted cruise fares?

A: Prices are quoted in U.S. Dollars, are per person and based on double occupancy and include shipboard accommodation, onboard meals, select wine & spirits, onboard gratuities, watersports, including complimentary snorkeling gear, kayaking and paddleboarding, government taxes, a nonrefundable limited travel management service fee, and the private Wine Program fee. Fares do not include airfare, airport transfers, visas (if applicable), F&WT optional excursions, pre-paid charges, personal charges or optional facilities and service fees as defined in PGC's Ticket.

Q: What is included with the Food & Wine Trails Wine Cruise?

A: The Food & Wine Trails (F&WT) Wine Cruise includes two programs rolled into one. You have all the onboard entertainment and creature comforts of a deluxe cruise, plus a private-to-the-group, educational wine program with private parties, tastings, seminars and a winemaker's dinner.

Q: Do I need travel insurance?

A: F&WT strongly recommends you purchase **Allianz Travel Insurance**, or comparable travel insurance covering supplier default, full medical expenses, medical evacuation, travel delay, cancellation and loss. It is our policy to send every traveler a travel-insurance brochure, so please contact us immediately if this is not received. Be advised that pre-existing condition coverage requires insurance purchase before final payment. Note that by not purchasing insurance, you assume all risk of loss. Insurance must cover all trip components to be valid. Insurance can only be refunded within 10-days of its purchase if done in writing. Refer to the insurance brochure for details regarding coverage conditions.

Q: Can I bring bottles of wine onboard the ship and is there a corkage fee?

A: Guests wishing to bring wine onboard may do so and will not be subject to corkage fees.

Q: Do I need a Passport or Visa?

A: Citizens of the U.S., Canada, and European Community are not currently required to have an entry Visa for Tahiti, but a passport valid for at least 6 months after the completion of travel, and a valid return airline ticket are necessary. It is the sole responsibility of guests to identify and obtain all required Visas for the entire cruise vacation and have them available when necessary. Paul Gauguin Cruises accepts no responsibility for obtaining required Visas nor advising guests of Visa or other immigration requirements.

Q: Do I need special vaccinations?

A: Consult your healthcare professional for any inoculations you may require, or contact the Centers for Disease Control & Prevention (CDC) toll-free at 1-800-CDC-INFO (1-800-232-4636) or online at www.cdc.gov/travel.

Q: Which payment methods are accepted for deposits and final payments?

A: Payment may be made by American Express, Visa or MasterCard.

Q: When will I receive final documents?

A: You will receive your final documents from F&WT by email approximately 21 days prior to departure.

Q: Can I bring children under the age of 21?

A: Children under the age of 21 must be accompanied by a parent or other responsible adult over the age of 21. If the adult accompanying the child is not a parent, a "Parental Consent Guardianship Form" must be signed by a parent or legal guardian and received by PGC prior to sailing. The ship is not able to accommodate children under one year of age and reserve the right to restrict the number of those under three years of age on board. Babysitting services are not available. Parents must be diligent to guard their children while on or near the balconies or any railing. The ship is not equipped to provide pre-natal, post-natal or pediatric services. Summer and holiday sailings of the *m/s Paul Gauguin* feature the [Moana Explorer Program](#).

Q: Are there any shore excursions available?

Paul Gauguin Cruises offer a variety of [shore excursions](#) at each island in small groups, with knowledgeable guides at reasonable prices. Depending on interests, guests can enjoy cultural tours, ATV and wave runner adventures, e-bikes, hikes, botanical gardens, flightseeing, dolphin-watching trips, snorkeling and [SCUBA diving](#).

Q: Is there a dress code?

A: Country Club Casual, or elegant resort wear, is appropriate dress for all evenings aboard The Gauguin. A dress, or skirt or slacks with a blouse or sweater for ladies, and slacks and collared shirts for gentlemen. No ties are required at any time, although gentlemen may opt to wear a jacket to the Captain's Welcome Reception.

Q: What should I pack?

A: We recommend that you pack the following travel essentials for a cruise aboard the *m/s Paul Gauguin*: Comfortable cool clothing of natural fibers, elegant resort wear for evenings, sun hat, sunglasses, sun block, swimsuit, pool slippers, beach cover-ups, swimming t-shirt (or Lycra® top) preferably long sleeved, mosquito repellent, travel alarm, medication, personal medicine kit, and reef shoes (sturdy, closed-toe).

*Guests should be aware that shoes suitable for wearing in the water, whether this be reef shoes, sneakers, or old sandals, are imperative to the enjoyment and safety of participating in water-based activities. There are corals, urchins, and other marine life that can cause painful cut and injuries that can be prevented by wearing appropriate footwear while in boats and in the water. It is strongly recommended that you bring the appropriate shoes from home for this purpose. Note that flip-flops are not suitable for this function.

If you require prescription medication, be sure to bring enough to last for your entire vacation. In addition, many travelers assemble a basic traveling medicine kit that includes such items as over the counter pain medication, antacids, Band-Aids, antiseptic spray and wipes.

Q: When can I board the ship?

A: Embarkation starts at 3:00 p.m. local time at the *m/s Paul Gauguin's* assigned pier at any of our embarkation ports. We suggest guests who are not part of Paul Gauguin Cruises' air/sea program arrive at the *m/s Paul Gauguin's* assigned pier starting at 3:00 p.m. Boarding must be completed before **5:00 pm** as **all of our Guests must** participate in the mandatory muster drill. We ask that embarking guests not present themselves to board the ship before the designated time as early embarkation is not possible while the ship is being prepared for arrival.

Q: Does the ship have valet and laundry facilities?

A: Onboard laundry services, including pressing and eco-friendly cleaning services, are available for a per item cost and may be arranged through your stateroom/suite steward/stewardess.

Q: What is the electrical voltage on the ship?

A: The standard electrical voltage aboard the *m/s Paul Gauguin* is 220 volts. Both 220-volt and 110-volt outlets are available in staterooms and suites.

Q: Can I smoke onboard?

A: For the comfort, convenience, and safety of all our guests, smoking and vaping is prohibited in public rooms, dining rooms, staterooms, suites, and private balconies aboard the ship, and pipe smoking is not allowed on board. Smoking and vaping are permitted only in specifically designated outdoor smoking areas including the forward outdoor areas on Deck 5 (starboard and port sides), La Palette (outside area, starboard side only), and Bar Du Soleil (starboard side only).

Q: Does the ship have medical services onboard?

A: A licensed and registered doctor and nurse are available for professional and emergency services, which are available at customary charges. The ship's medical center is designed to provide medical care for certain temporary illnesses and accidents and is not intended or capable of providing on-going treatment of pre-existing medical conditions. For guests requiring oxygen equipment, an oxygen concentrator is the only form of oxygen equipment allowed aboard ship and must be provided by the guest. Wheelchairs are for emergency purposes only.

Q: I have an existing medical condition. What do I do?

A: Each guest represents and warrants that he or she is physically and otherwise fit to travel on the voyage. PGC will not accept reservations for guests who will be past the sixth month of pregnancy by the end of their cruise.

Q: What if I have dietary restrictions?

A: Please advise the Paul Gauguin Cruises Reservations Department of any special dietary requirements at least 60 days prior to sailing. Ask for "special services" at 800-848-6172. Once aboard the *m/s Paul Gauguin*, the Maître d' Hotel will review dietary requirements with guests. Vegetarian, vegan, low-sodium, and heart healthy dishes are served aboard the *m/s Paul Gauguin*.

Q: Can I exchange my money for local currency?

A: The U.S. dollar is the standard currency aboard ship. You may exchange dollars for small denominations of local currency at the Reception Desk. Please note that travelers' checks are no longer accepted on board.

Q: Is there Wi-Fi/Internet Access aboard the m/s Paul Gauguin?

A: The ship is equipped with a state-of-the-art communication system. Internet access is complimentary throughout the ship for all guests.

Q: Is there cellular service onboard?

A: Paul Gauguin Cruises has an advanced cellular network installed onboard our ship, allowing guests to place and receive calls using their personal mobile phones when the ship is in international waters. For questions about services or about pricing and billing, guests should contact their mobile phone provider's customer service department prior to sailing. Mobile phones must be able to roam internationally, and their provider must have a roaming agreement with Maritime Communications Partner AS (MCP)

Q: Does Paul Gauguin Cruises offer snorkel gear?

A: Yes, snorkel gear is complimentary for the duration of the cruise. You may pick up the gear on Day 1.

Q: Does Paul Gauguin Cruises offer gear for SCUBA diving?

A: Yes, SCUBA diving gear is included in the price of SCUBA excursions. They can also stow SCUBA gear, should you prefer to bring your own.

Q: Does the ship have room service?

A: A special 24-hour room service menu is available.

Q: What are the recommended Tipping Guidelines?

A: Gratuities for room stewards, dining and bar staff are included in your cruise fare. If you feel strongly about expressing your gratitude to the crew, you are encouraged to make a donation to the Crew Appreciation Fund at the Purser's Office. This money is used for crew parties and events.